EXTERIOR WALL COATINGS

20-Year Limited Material Warranty

Version 1.0 | Effective November 11, 2026

WARRANTOR Just Cool It, Inc.	WARRANTY TERM 20 years from completed application
COVERAGE Qualifying coating-material defects on exterior walls	REMEDY Replacement material + shipping; material prorated after year one

Applies to eligible purchases made on or after November 11, 2026. Read the complete terms below. Website: coolcoat.com

IMPORTANT LEGAL LIMIT: Where permitted by law, implied warranties are limited to the duration of this written limited warranty. Some states do not allow such a limit. See Section 11.

1 Who issues this warranty and what it covers

Just Cool It, Inc. ("Just Cool It," "we," or "us") provides this limited material warranty to the original purchaser of the Just Cool It exterior wall coating identified on the purchase record and to eligible subsequent owners under Section 10. This is a warranty for the coating material—not a warranty of construction, surface preparation, installation workmanship, or the building.

During the warranty term, the coating material is warranted against manufacturing defects that cause abnormal cracking, chipping, peeling, flaking, or loss of adhesion of the coating film when used on an eligible exterior wall surface, applied according to Just Cool It's written instructions, and subjected to ordinary service conditions. Blistering and bubbling are excluded from coverage under this limited material warranty, regardless of cause, except where applicable law requires otherwise.

2 Covered locations and start of coverage

Coverage applies to compatible exterior vertical building-wall surfaces specifically approved in the applicable Just Cool It technical data sheet ("TDS"). Roofs, floors, horizontal decks, paving, parking areas, and other surfaces are not covered unless a separate written warranty expressly includes them.

The warranty term is 20 years. It begins on the documented date coating application was completed. If the completion date cannot be established, the original dated product purchase record will be used to determine the start date. The warranty does not restart because replacement coating is furnished. Purchases made before November 11, 2026 remain subject to the written warranty issued for those purchases, if any.

3 Conditions for coverage

Coating must have been stored, prepared, applied, cured, and maintained in accordance with the written Just Cool It directions applicable at the time of installation, including substrate condition, primers where required, moisture restrictions, preparation, coverage rate, and required film thickness. Any installation qualifies if properly performed under those instructions, whether applied by the property owner, an independent contractor, or another professional. Certification or designation as an authorized Just Cool It applicator is not required.

The claimant must provide a reasonable opportunity for inspection and information needed to evaluate the cause of the reported problem. Failure to follow an instruction limits coverage only to the extent the failure caused or materially contributed to the reported damage, subject to applicable law.

4 What Just Cool It will provide

For a validated covered defect, Just Cool It will supply replacement Just Cool It coating (or a reasonably comparable substitute if the original is discontinued) for the portion of the coated area actually affected by the qualifying defect, subject to the proration below. The quantity will be based on the reasonably required material volume at the approved coverage rate. Replacement materials do not extend or renew the original warranty term.

For the first 12 months of the warranty term, approved replacement material is provided at 100% of the quantity reasonably needed for the affected area. After month 12, the quantity Just Cool It supplies at no product charge is the reasonably needed quantity multiplied by the fraction: (total original warranty months − elapsed months) ÷ total original warranty months. The fraction does not fall below zero. Any remaining material quantity is the customer's responsibility.

Just Cool It will pay the shipping and delivery charges for approved replacement coating material to the address of the covered installation. This warranty does not pay for labor, removal, cleaning, surface preparation, masking, scaffolding, lifts, access, disposal, repainting of unaffected areas, or associated contractor charges. No payment, reimbursement, or credit is promised beyond the material and shipping remedy stated here except where applicable law requires otherwise.

5 Conditions and events not covered

- **Surface, building, and moisture problems.** Structural movement, settling, substrate cracking, expansion and contraction beyond the coating system's capability, defective stucco or masonry, water intrusion, leaks, hydrostatic pressure, trapped moisture, condensation, vapor transmission, efflorescence, corrosion, wood rot, or other unsound substrate conditions.
- **Installation or prior coatings.** Improper cleaning, preparation, priming, mixing, dilution, application, film thickness, drying or curing; application outside published temperature or humidity limits; incompatible substrates or previously applied paints or coatings that lose adhesion.
- **External physical or chemical damage.** Impact, abrasion, vandalism, pressure washing or scraping that damages the film, renovations or penetrations, chemical exposure, solvents, fertilizers, pesticides, severe pollution, or unusual contamination.
- **Casualty and extraordinary weather.** Fire, flooding, hurricanes, tornadoes, hail, lightning, earthquake, and other events or weather exposure beyond the coating's reasonably anticipated service conditions.
- **Appearance, blistering and ordinary aging.** Blistering or bubbling of the coating film; normal color fading, gloss change, chalking, soiling, mildew or algae on the surface, stains, ordinary weathering, or changes in appearance that do not constitute a covered manufacturing defect.
- **Other systems and changes.** Failure of other building components or products; building design defects; modifications, additions, repairs, or equipment installed after coating application.

6 Cooling performance and appearance

This limited material warranty is not a guarantee of any particular wall-temperature reduction, retained solar reflectance or emissivity, HVAC savings, energy-bill reduction, payback period, service-life comparison with ordinary paint, or permanent color match. Such outcomes depend on location, weather, color, orientation, building conditions, use, and maintenance. Any separately executed written performance warranty, if offered, is governed by its own terms.

Replacement coating may differ modestly in shade, gloss, texture, or formulation from weathered material. The warranty covers only the affected area and does not require recoating an entire wall or building to achieve a uniform appearance.

7 How to make a claim

1. Notify Just Cool It as soon as reasonably possible after discovering a suspected covered defect, preferably within 60 days. Describe when the problem was discovered and where it is located. A delay in notice does not automatically eliminate coverage unless it materially prejudices investigation or increases damage, subject to applicable law.

2. Submit the owner's name, installation address, purchase or application invoice, approximate completion date, product identification or batch number if available, the affected area and photos showing the condition. Just Cool It may reasonably request more documentation or a physical sample.

3. Allow Just Cool It or its designated representative reasonable access to inspect the affected area, review the installation record, and, where needed, conduct reasonable testing before repair or removal. Emergency measures to prevent damage may be taken but should be photographed first where practical.

4. Send claims to tim@justcoolit.com or by mail to Just Cool It, Inc., Attn: Warranty Claims, 667 NW 38th Circle, Boca Raton, FL 33431. For assistance, call 305-804-8414. We will acknowledge receipt and communicate the next evaluation step within a reasonable time after receiving sufficient information.

8 What this warranty does not change

Professional applicators, dealers, and contractors are independent parties unless Just Cool It expressly agrees otherwise in writing. Any installation or workmanship warranty must be provided by the party responsible for that work and is separate from this coating-material warranty. Nothing in this warranty eliminates rights that cannot lawfully be limited or excluded.

9 Limits of remedies and damages

To the extent permitted by law, the exclusive remedy for a covered breach of this limited material warranty is the eligible replacement coating material described in Section 4. Just Cool It is not liable under this written warranty for indirect, incidental, special, or consequential economic losses, including lost revenue, downtime, or damage to unrelated property caused by excluded conditions. This limitation does not apply where prohibited by law, including where it would unlawfully limit liability for personal injury.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

10 Transfer to a subsequent owner

The unused portion of this warranty transfers without a transfer fee when ownership of the coated property changes, provided the new owner can reasonably establish the original installation, product, and purchase records. The original expiration date does not change. The new owner is encouraged, but not required, to notify Just Cool It and provide updated contact information.

11 Applicable law and legal rights

This limited material warranty is subject to mandatory federal, state, and local consumer-protection laws. Any implied warranties that cannot lawfully be disclaimed remain in effect as required by applicable law. If legally permitted, their duration is limited to the duration of this written limited warranty; however, some states do not allow limitations on how long an implied warranty lasts, so that limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Subject to mandatory local law, Florida law governs interpretation of this warranty.

12 Changes, proof, and published version

Only a written amendment signed by an authorized officer of Just Cool It can modify the terms of a warranty already issued. Website revisions apply prospectively and do not reduce coverage for prior eligible purchases. A completed warranty certificate or registration may help document the installation, but registration alone is not a condition of coverage where the claimant can otherwise reasonably demonstrate eligibility.

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